

# Gateway Voice Quality Analysis - VoIP

Calls Between 02/02/2004 and 03/02/2004

Excludes calls that did not terminate normally  
and calls lasting less than 10 seconds.

Voice Quality summary for each Gateway broken down by category.

Calls in each category shown as a percentage of total outgoing calls for that Gateway.

## Athens

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Canberra	15	13.3%		86.7%	
Colorado	33	87.9%	6.1%	6.1%	
Dublin	2	50.0%		50.0%	
London	138	12.3%		87.7%	
Madrid	36	100.0%			
Ottawa	57	96.5%		3.5%	
Rome	115	20.0%		80.0%	
Stockholm	6	100.0%			
Washington	2				100.0%
Wellington	125	99.2%	0.8%		
<b>Athens Total:</b>	<b>529</b>	<b>55.4%</b>	<b>0.6%</b>	<b>43.7%</b>	<b>0.4%</b>

## Canberra

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	26	15.4%	26.9%	57.7%	
Colorado	1			100.0%	
London	21	52.4%	38.1%		9.5%
Madrid	1			100.0%	
Ottawa	8	100.0%			
Rome	21	66.7%	28.6%		4.8%
Stockholm	1			100.0%	
Vienna	5	20.0%		20.0%	60.0%
Wellington	3	33.3%	33.3%	33.3%	
<b>Canberra Total:</b>	<b>87</b>	<b>44.8%</b>	<b>25.3%</b>	<b>23.0%</b>	<b>6.9%</b>

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## Colorado

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	36	44.4%	33.3%	13.9%	8.3%
Canberra	1			100.0%	
Dublin	1	100.0%			
London	27	3.7%		66.7%	29.6%
Ottawa	5	100.0%			
Rome	17	5.9%		82.4%	11.8%
Stockholm	1	100.0%			
Wellington	12	100.0%			
Colorado Total:	100	37.0%	12.0%	38.0%	13.0%

## Dublin

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
London	1			100.0%	
Madrid	1				100.0%
New_York	2			100.0%	
Ottawa	15	100.0%			
Wellington	1	100.0%			
Dublin Total:	20	80.0%		15.0%	5.0%

## London

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	34			100.0%	
Madrid	2				100.0%
Washington	204	100.0%			
Wellington	8			100.0%	
London Total:	248	82.3%		16.9%	0.8%

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## Madrid

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	39	84.6%	10.3%	2.6%	2.6%
London	11	9.1%		54.5%	36.4%
Rome	20	5.0%	10.0%		85.0%
Wellington	10	100.0%			
<b>Madrid Total:</b>	<b>80</b>	<b>56.3%</b>	<b>7.5%</b>	<b>8.8%</b>	<b>27.5%</b>

## New\_York

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	4	75.0%	25.0%		
Dublin	2			100.0%	
London	3		66.7%	33.3%	
Ottawa	43	100.0%			
Rome	3	33.3%			66.7%
Wellington	1			100.0%	
<b>New_York Total:</b>	<b>56</b>	<b>83.9%</b>	<b>5.4%</b>	<b>7.1%</b>	<b>3.6%</b>

## Ottawa

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	63	65.1%	22.2%	9.5%	3.2%
Canberra	4	100.0%			
Dublin	5	100.0%			
London	41	31.7%		68.3%	
New_York	5	100.0%			
Rome	52	25.0%		75.0%	
Stockholm	2	100.0%			
Wellington	39	100.0%			
<b>Ottawa Total:</b>	<b>211</b>	<b>57.8%</b>	<b>6.6%</b>	<b>34.6%</b>	<b>0.9%</b>

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## Rome

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Madrid	21	9.5%		9.5%	81.0%
Washington	87	100.0%			
Wellington	8			100.0%	
<b>Rome Total:</b>	<b>116</b>	<b>76.7%</b>		<b>8.6%</b>	<b>14.7%</b>

## Stockholm

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	31	61.3%	32.3%		6.5%
Canberra	3			100.0%	
Colorado	4	100.0%			
London	17		23.5%	17.6%	58.8%
Madrid	3			100.0%	
Ottawa	3	100.0%			
Rome	23	4.3%	17.4%	4.3%	73.9%
Wellington	9	77.8%		22.2%	
<b>Stockholm Total:</b>	<b>93</b>	<b>36.6%</b>	<b>19.4%</b>	<b>12.9%</b>	<b>31.2%</b>

## Washington

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	2				100.0%
London	233	100.0%			
Rome	166	100.0%			
<b>Washington Total:</b>	<b>401</b>	<b>99.5%</b>			<b>0.5%</b>

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## Wellington

Gateway:	Total Calls:	Good:	Acceptable:	Fair:	Poor:
Athens	53	100.0%			
Colorado	13	100.0%			
London	56	17.9%		82.1%	
Madrid	14	100.0%			
Ottawa	26	100.0%			
Rome	50	26.0%		74.0%	
Stockholm	4	100.0%			
<b>Wellington Total:</b>	<b>216</b>	<b>61.6%</b>		<b>38.4%</b>	
<b>Overall Total:</b>	<b>2157</b>	<b>67.6%</b>	<b>3.6%</b>	<b>24.2%</b>	<b>4.5%</b>

Key: Good 0-15 Acceptable 16-30 Fair 31-45 Poor 46-55. Rounding may mean percentages do not add exactly to 100.