

Calls Between 02/02/2004 and 03/02/2004

Analysis of Disconnection Causes showing the number of occurrences at each calling Gateway

<b>Cause: 1</b>	<b>Unallocated (unassigned) number</b> (Total: 44)	<b>ISDN number was sent to the switch in the correct format; however, the number is not assigned to any destination equipment.</b>
	Wellington 18	
	Ottawa 15	
	New_York 4	
	Colorado 3	
	Rome 3	
	London 1	
<b>Cause: 3</b>	<b>No route to destination</b> (Total: 58)	<b>Call was routed through an intermediate network that does not serve the destination address.</b>
	Wellington 39	
	Canberra 15	
	New_York 3	
	Vienna 1	
<b>Cause: 10</b>	<b>Normal call clearing</b> (Total: 2650)	<b>Normal call clearing has occurred.</b>
	Athens 642	
	Washington 440	
	Wellington 308	
	London 278	
	Ottawa 254	
	Rome 132	
	Stockholm 124	
	Madrid 123	
	Colorado 117	
	Canberra 105	
	New_York 102	
	Dublin 25	
<b>Cause: 11</b>	<b>User busy</b> (Total: 205)	<b>Called system acknowledges the connection request but is unable to accept the call because all B channels are in use.</b>
	Athens 49	
	Madrid 41	
	Ottawa 31	
	Wellington 23	
	Stockholm 22	
	London 13	
	Colorado 9	
	Dublin 7	
	Canberra 4	
	New_York 3	
	Rome 3	

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<b>Cause: 15</b>	<b>Call rejected</b>		<b>Destination is capable of accepting the call but rejected the call for an unknown reason.</b>
	(Total: 5)		
	Athens 4 Stockholm 1		
<b>Cause: 1B</b>	<b>Destination out of order</b>		<b>Destination cannot be reached because the interface is not functioning correctly, and a signaling message cannot be delivered. This might be a temporary condition, but it could last for an extended period of time. For example, the remote equipment might be turned off.</b>
	(Total: 1)		
	Stockholm 1		
<b>Cause: 1C</b>	<b>Invalid number format</b>		<b>Connection could be established because the destination address was presented in an unrecognizable format or because the destination address was incomplete.</b>
	(Total: 2)		
	Athens 1 Colorado 1		
<b>Cause: 1F</b>	<b>Normal, unspecified</b>		<b>Reports the occurrence of a normal event when no standard cause applies. No action required.</b>
	(Total: 39)		
	Colorado 12		
	Madrid 10		
	Canberra 6		
	Stockholm 5		
	Athens 2		
	New_York 2		
Ottawa 2			
<b>Cause: 29</b>	<b>Temporary failure</b>		<b>Error occurred because the network is not functioning correctly. The problem will be resolved shortly.</b>
	(Total: 6)		
	Ottawa 5 Colorado 1		
<b>Cause: 51</b>	<b>Invalid call reference value</b>		<b>Remote equipment received a call with a call reference that is not currently in use on the user-network interface.</b>
	(Total: 6)		
	New_York 6		

# Disconnect Cause Analysis - VoIP

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<b>Cause: 66</b>	<b>Recovery on timer expires</b> (Total: 9)	<b>Error-handling (recovery) procedure was initiated by a timer expiry. This is usually a temporary problem.</b>
	Stockholm	5
	Washington	2
	Canberra	2
<b>Cause: 7F</b>	<b>Internetworking, unspecified</b> (Total: 3)	<b>Event occurred, but the network does not provide causes for the action that it takes. The precise problem is unknown.</b>
	Washington	3

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**Total Number of Calls:** 3028